Dear Partners,

We are currently working on developing a manual that includes guidelines and case studies for education-focused NGOs that are having challenges in reaching their target audiences (e.g. children between 4-12 years old) due to constraints on physical presence of schools and/or internet connectivity.

As part of this process, we are trying to identify evidence-based techniques/tools that have proved to be effective in overcoming those challenges around the world. As such, we are seeking your kind support in answering few questions based on your NGO experience and practices:

1. Please provide the following details:

NGO Name:

Respondent Name:

1. Are you currently being able to connect with children of the communities you support regardless of the COVID-19 crisis outbreak and related limitations?
2. Yes
3. No
4. What type of content are you using to ensure learning continuity for your students? select all that apply:
	1. Open-source free digital content shared digitally by email or internet-based messaging application like WhatsApp
	2. Open-source free digital content shared non-digitally through oral instruction through phone calls, radio etc.
	3. Customized digital content shared digitally
	4. Customized digital content shared through non-digital mediums
	5. Other (please specify)
5. Which techniques/tools are you using to connect with the children of the communities you support? (please choose as many options as needed)
6. Phone Calls
7. Emails
8. WhatsApp
9. Text messages
10. Radio
11. Physical books or work packs
12. Internet-based learning management system (Moodle, Edmodo, Microsoft Teams etc.)
13. Other (please describe)
14. How often are you connecting with the children of the communities you support?
15. Daily
16. 2-3 times week
17. Once a week
18. 2-3 times a month
19. Once a month
20. Less frequently
21. What are in your opinion the 3 biggest challenges you face when trying to ensure education for the children of the communities you support?
22. Appropriate Content
23. Parental Involvement
24. Student Engagement
25. Connectivity
26. Nutrition
27. Other (Please Specify):
28. Are there any other best practices that you could share with us on how you have successfully ensured education to your children? (open-ended answer)
29. If needed, would it be ok for us to contact you to get more details about your answers?
30. Yes
31. No
32. If the previous answer is Yes, please provide your contact details:

Email address:

Mobile Number (please include country code)

Your answer is very valuable, thank you for the time you have dedicated to it.

Kind regards,